About our team

Oaklawn care facilitators and skills trainers make up Oaklawn’s Adult Case Management (ACM) team. The team provides in-home, office- and community-based services to adults in Elkhart and St. Joseph counties. The team helps clients understand and manage mental illness, live as independently as possible and meet their treatment goals.

Care facilitators

Care facilitators serve as advocates for clients, linking them to community services and helping them live independently. They also help clients coordinate their psychiatric and medical care, and make sure providers are communicating with each other so everyone is on the same page.

Some ways care facilitators can help:
- Determine the need for services (medical, social, education, etc.)
- Develop a plan of care that maps out what steps should be taken and what services should be received so the client can meet their goals
- Refer the client to programs and services that support their goals
- Follow up to make sure the client is receiving services and those services are helping
- Evaluate the client’s progress toward achieving goals

Skills trainers

Skills trainers help clients develop and build the skills they need to meet their goals. Skills trainers see clients as needed, based on level of need. They work with clients at home or in community settings to:
- Identify needed skills
- Teach new skills, such as communication, organization, budgeting, health and household management, problem-solving and medication and symptom management
- Help clients to put their newly-learned skills into practice

Criteria for eligibility

To receive care facilitation or skills training services, you must:
- Be 18 years of age or older
- Meet screening criteria that demonstrate a significant need for services.
- Be willing to participate in the program

Contact us

Call Oaklawn’s Access Center and ask for an assessment for these services.
- Elkhart County: (574) 533-1234
- St. Joseph County: (574) 283-1234

www.oaklawn.org